



# ARIZONA REGISTRY BRIDGE USER GUIDE

VERSION 1.0 10/15/2021

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# Accessing Training through the Registry

To access your CCEI subscription to complete training:

Visit the **Arizona Early Childhood Workforce Registry** at <u>https://www.azregistry.org/</u> and log in with your email address and password. If you do not have an account in the Registry, click the *Register Now* button and follow the prompts to create your account.

	ONA Y CHILDHOOD FORCE REGISTRY	📸 Return Home 🐞 Login Now Powered by RegistryOne™
Awaiting Login      Welcome     Register Now     Career Lattice     Submit Documentation     FAQs     Terms of Use     Privacy Policy	<ul> <li>Welcome to the Arizona Early Childhood Workforce Registry!</li> <li>Welcome to the Arizona Early Childhood Workforce Registry!</li> <li>Welcome to the Arizona Early Childhood Workforce Registry (Registry). The Registry will help you grow your skills and advance your career. The more experience, education, and professional development you have in early childhood, the further you can go.</li> <li>By joining the Arizona Registry, you can:</li> <li>Find and register for training and professional development opportunities near you; many are available online</li> <li>Meet the annual requirements for licensing</li> <li>Search by topic, instructor and location</li> <li>Manage your career profile</li> <li>Keep a record of your training and credentials in one place</li> <li>Identify your strengths and the areas where you need more professional development</li> <li>Make updates as you complete classes/training</li> <li>Access First Things First College Scholarships to take college classes toward a degree or credential in early childhood (only available through the Registry) Share your qualifications with employers</li> <li>Have your education credentials verified for employers, licensing agencies</li> <li>The Arizona Early Childhood Workforce Registry is a component of Arizona's Early Childhood Career and Professional Development Network (Network). For additional information about the Network and to access resources and information about career pathways, educational pathways, upcoming conferences and events, latest news and more, please visit our companion Professional Development website www.azearlychildhood.org.</li> </ul>	Return Home
PER Approved	Register Now Registration Video	

Once logged in, on the navigation menu, click the link for *CCEI Online Training*, on the left navigation menu near the bottom of the page.



This will open the page with information about the training opportunity. To see the page in Spanish, click the *En espanol* button. Otherwise, click the *Click HERE to access the free CCEI online trainings* link towards the bottom of the page.

	ONA       Arizona Student         Y CHILDHOOD       10/13/2021 9:33 AM         FORCE REGISTRY       Image: Return Home         Powered by RegistryOne™
<ul> <li>Return Home</li> <li>Request Admin Access</li> <li>Request PD Instructor/TA Access</li> <li>Request PD Instructor/TA Access</li> <li>Request MSA Access</li> <li>My Scholarships</li> <li>Request Scholarship Assistance</li> <li>My Scholarship Requests</li> <li>Request FTF Scholarship Bonus</li> <li>My FTF Bonus Requests</li> <li>Request REWARD\$ Incentive</li> <li>My Messages</li> <li>My Profile</li> <li>My Encolor Active</li> <li>My Encolor Active</li> <li>My Education and Training Report</li> <li>My Encolor Activement Certificate</li> <li>My Encolor Active</li> <li>My Encol</li></ul>	<text><text><text><text><section-header><section-header><list-item></list-item></section-header></section-header></text></text></text></text>
<ul> <li>Substute Profile</li> <li>Subsitute Profile</li> <li>Find Training Event</li> <li>Find Instructors</li> <li>Submit Documentation</li> <li>FAQs</li> <li>CCEI Online Training</li> <li>Need Help?</li> </ul>	<ul> <li>New Available         <ul> <li>New Employee Orientation Pathway</li> </ul> </li> <li>This set of courses is intended to support practitioners who are new to their job in early care and education. Courses cover topics that will meet licensing requirements in the first 10 days and DES Health and Safety requirements in the first 90 days.</li> <li>Click HERE to access the free CCEI online trainings. (Be sure to enable pop-ups for this site.)</li> <li>Completed courses will show on your Professional Development and Education Report within 24 hours. Please do NOT send or upload any completion certificates to the Registry team. If you think you should be eligible for a CCEI subscription but do not have access, email registry@firstthingsfirst.org with your Registry ID, name, employer and job title. Allow approximately 7 to 10 days for a response.</li> </ul>

Once you click the link to access training, one of several things may happen:

- 1. If you are eligible for the state provided training and do not have a CCEI account, a CCEI account will be created for you, using your registry information and the bridge will open in a new tab.
- 2. If you are eligible for the state provided training and currently have a CCEI account, where your last name and Registry ID match, the bridge will open in a new tab, giving you access to a CCEI subscription and access to training.
- 3. If you are eligible for the state provided training and there is a CCEI account with either your registry ID or your email, but not a matching last name, an email will be sent to CCEI with the details needed to resolve the situation. Please wait 1 business day then try again.



4. If you are not eligible for the state provided training, you will receive a message indicating so with a link that allows you to review the requirements.



Once you are in the CCEI system, you will get this home screen.

CHILDCARE EDUCATION INSTITUTE			
nformation ase Subs es	scription Information 🚯	Resources ()	Your Steps to Professional Development: ()
irce Library	Student Name: Arizona Student	🛎 Discussion Forum	1 Review your Personal Settings
ission Forum	Student ID: 558625	Activities Library (available through 12/31/2021)	2 Register for Professional Development Courses
• 1	our subscription is <b>ACTIVE</b> .	Download Adobe for PDF Viewing	3 Start Learning
• 5	Subscription Start Date: October 11, 2021	Aa Font / Language Settings	
• 5	Subscription End Date: October 14, 2022	💷 User Guide	
		El Student Instructional Videos	
		1 File Upload	

# **Registering for Individual Courses**

With your Arizona Early Childhood Workforce Registry sponsored training you have access to all the courses in the CCEI professional development catalog. To register for courses:

On the left-hand navigation menu click on *Courses*.



This will open the Courses page. Click on the *Course Catalog* link.

Courses			
Course	Catalog		
	<b>Course Catalog</b> Click here to select courses to complete from the course catalog.	)) )) ))	<b>Certificates and Pathways</b> Click here to select Certificates or Pathways that are available through your subscription.
In Progr	ess Courses		
	In Progress Courses Click here to complete the courses you've signed up for.		In Progress Certificates Click here to complete the certificate programs you've signed up for.
Comple	ted Courses		
<u>-</u>	Completed Courses Click here to view the certificate for courses you've taken, retake courses, complete surveys, review reflection responses or review courses.		<b>View Transcript</b> Click here to view an unofficial copy of your CCEI transcript.

This will open the *Student Course Manager* page course catalog with all of our courses will be displayed. Find the courses you would like to take.

Stu	lent Course Ma	nager		
Acc	eptance of CCEI o are taking them	oursework varies within each state. Please check with the appropriate regulatory office(s) to ensure the courses you plan to take w . Didn't find the course you were looking for? Click here to check the Certificate Catalog.	rill satisfy the require	ment(s) for which
(V	IEW TRAINING LEVEL	RUBRIC		
C	ourse Categories			
	All Courses	,		
Sea	rch returned 268	results. 🙌 📢 Page: 1 / 11 🍽 Go To Page: 1 🔹		
	Course ID	Course Name	Course Level	Course Hours
	ADM113	Elements of Program Management 🗿 ở	Beginner	2
	CHD110	Birth to Five: Child Development in Young Children 🛈 🙋	Beginner	3
	CUR124	Active Learning Experiences in Early Childhood 0 🐡	Intermediate	2
	CUR125	Loose Parts: Incorporating Found Objects and Open-Ended Materials into the Classroom 0 🙋	Intermediate	2

You may narrow down the courses by category by clicking on **All Courses** under **Course Categories**. A menu of categories will drop down. Click on the course category you would like to view. The courses under that category will be displayed.



Acceptance of CCEI coursework varies within each state. Please check with the appropriate regulatory office(s) to ensure the courses you plan to take will satisfy the requirement(s) for which you are taking them. Didn't find the course you were looking for? Click here to check the Certificate Catalog.

Co	ew TRAINING LEVEL RUE urse Categories: All Courses ch returned 268 re	.         .           .         .           .         .           .         .           .         .           .         .           .         .           .		
	Course ID	Course Name	Course Level	Course Hours
	ADM100	The Eco-Friendly Child Care Center, Part 1: Green Lifestyle and Environmental Health 3	Beginner	1
	ADM101	The Eco-Friendly Child Care Center, Part 2: Environmental Education and Sustainability 🜒	Beginner	1
	ADM102	Family Child Care Basics 0	Beginner	3
	ADM103	Transportation and Field Trip Safety for Child Care Centers 🟮	Beginner	2

### Scroll to the bottom of the page and click Submit.

	CCEI2421TX	Texas Minimum Standards: Part I 🜒	Beginner	1
Sear	ch returned 268 res	ults. Wi 📢 Page: 1 / 11 >> >> Go To Page: 1		

You will receive confirmation that the courses have been added to your account.

Student Course Manager
Acceptance of CCEI coursework varies within each state. Please check with the appropriate regulatory office(s) to ensure the courses you plan to take will satisfy the requirement(s) for which you are taking them. Didn't find the course you were looking for? Click here to check the Certificate Catalog.
The following courses are being added to CCEI Student's Account: ADM100 ADM101
Start Learning Now

Click *Start Learning Now* which will take you to the *In Progress Courses* page so you can begin your courses.

Click the *Begin* button under the course title to start your course.

In Progress Co	urses
Check Exclus	t out our new Activities Library! aive to CCEI students who are part of Center-Based subscriptions, this library gives you access to over 10,000 activities! Search by age group, content area, development area, keyword and more. View Library 🗨
You may com	plete up to a total of 6 courses per day (time of day is based on the Eastern Time Zone).
Course ID	Course Name * Click on course name to see description
ADM101	The Eco-Friendly Child Care Center, Part 2: Environmental Education and Sustainability 🟮
	BEGIN HANDOUTS
ADM100	The Eco-Friendly Child Care Center, Part 1: Green Lifestyle and Environmental Health 🟮
	BEGIN HANDOUTS

Note that courses with a <mark>green</mark> checkmark next to them are courses you have already completed and those with a <mark>yellow</mark> checkmark are those you have in progress.

Stuc	lent Course Ma	nager		
Acc you	eptance of CCEI are taking then	coursework varies within each state. Please check with the appropriate regulatory office(s) to ensure the courses you plan to take v n. Didn't find the course you were looking for? Click here to check the Certificate Catalog.	will satisfy the requir	ement(s) for which
C	ew TRAINING LEVEL			
	All Courses			
Sear	ch returned 26	Bresults. M 4 Page: 1 / 11 🍽 Go To Page: 1 🔹		
Sea	Course ID	a results. ₩ ≪ Page: 1 / 11 → ₩ Go To Page: 1 · Course Name	Course Level	Course Hours
Sear	Course ID ADM113	B results.     Kill Alege: 1 / 11 >>> >>>     Go To Page: 1 •       Course Name       Elements of Program Management I III	Course Level Beginner	Course Hours
Sear	Course ID ADM113 CHD110	B results.       M 《 Page: 1 / 11 >>> >>>       Go To Page: 1 •         Course Name       Elements of Program Management 0           Birth to Five: Child Development in Young Children 0	Course Level Beginner Beginner	Course Hours 2 3
Sear	Course ID ADM113 CHD110 CUR124	Bresults.       M 《 Page: 1 / 11 >>> >>>       Go To Page: 1          Course Name       Elements of Program Management II        Image: 1          Birth to Five: Child Development in Young Children III        Image: 2        Image: 2          Active Learning Experiences in Early Childhood III        Image: 2        Image: 2	Course Level Beginner Beginner Intermediate	Course Hours 2 3 2
Sear	Course ID ADM113 CHD110 CUR124 CUR125	Bresults.       M 44 Page: 1 / 11 >>> >>>       Go To Page: 1 •         Course Name       Elements of Program Management 0           Birth to Five: Child Development in Young Children 0           Active Learning Experiences in Early Childhood 0           Loose Parts: Incorporating Found Objects and Open-Ended Materials into the Classroom 0	Course Level Beginner Beginner Intermediate	Course Hours 2 3 2 2

Page | 9

# **Registering for Arizona Pathways**

With your Arizona Early Childhood Workforce Registry sponsored training you have access to Arizona Pathway training. To register for Arizona Pathways:

On the left-hand navigation menu click on *Courses*.



This will open the Courses page. Click on the *Certificates and Pathways* link.

ourse	Catalog		
¥	<b>Course Catalog</b> Click here to select courses to complete from the course catalog.	¥	<b>Certificates and Pathways</b> Click here to select Certificates or Pathways that are available through your subscription.
n Prog	ress Courses		
	In Progress Courses Click here to complete the courses you've signed up for.		In Progress Certificates Click here to complete the certificate programs you've signed up for.
Comple	eted Courses		
<u>-</u> ð	Completed Courses Click here to view the certificate for courses you've taken, retake courses, complete surveys, review reflection responses or review courses.		View Transcript Click here to view an unofficial copy of your CCEI transcript.
er for	Certificates and Pathways		
ter for tance o sure the	Certificates and Pathways f CCEI coursework varies within each sta courses you plan to take will satisfy the	ate. Please e requirem	check with the appropriate regulatory ( ent(s) for which you are taking them.
ter for tance o ure the ts KM	Certificates and Pathways f CCEI coursework varies within each sta courses you plan to take will satisfy the <b>4 Page: 1/1 PMP</b> Go To Page: 1~	ate. Please e requirem	check with the appropriate regulatory ent(s) for which you are taking them.
ter for tance o sure the ts K	Certificates and Pathways f CCEI coursework varies within each sta courses you plan to take will satisfy the	ate. Please e requirem	check with the appropriate regulatory ent(s) for which you are taking them.
ter for tance o ture the ts KI rtificate	Certificates and Pathways f CCEI coursework varies within each sta courses you plan to take will satisfy the	ate. Please e requirem	check with the appropriate regulatory ent(s) for which you are taking them.
ter for tance o sure the ts KM rtificate Child	Certificates and Pathways f CCEI coursework varies within each sta courses you plan to take will satisfy the	ate. Please e requirem	check with the appropriate regulatory ent(s) for which you are taking them.
ter for tance o sure the ts HI rtificate Child MIT	Certificates and Pathways f CCEI coursework varies within each sta e courses you plan to take will satisfy the ← Page: 1 / 1 ➡ ➡ Go To Page: 1 ~ Programs of Study d Care Orientation Certificate	ate. Please e requirem	check with the appropriate regulatory ent(s) for which you are taking them.
ter for tance o sure the ts KI child MIT athways tick the p uurses th	Certificates and Pathways f CCEI coursework varies within each sta courses you plan to take will satisfy the	ate. Please e requirem uded. Regis ess courses	check with the appropriate regulatory of the sector of the

©ChildCare Education Institute

You will receive a confirmation message that the courses included in the **Pathway** will be assigned to your account and the status of any courses that you may have already started or previously completed will be shown. If you have completed a course previously you will **not be required to complete it again**. Any courses you have already started have been bookmarked and **you can resume where you left off**.

Register for Certificates and Pathways			
Acceptance of CCEI coursework varies within each state. Please check with the appropriate regulatory office(s) to ensure the courses you plan to take will satisfy the requirement(s) for which you are taking them.			
Courses from the following pathway have been assigned to your account.			
Arizona New Employee Orientation Pathway			
HLTH105 added to your In Progress Courses			
CCEI110A already completed and in your Completed Courses			
ADM107 added to your In Progress Courses			
CCEI110B already completed and in your Completed Courses			
HLTH102 currently in your In Progress Courses			
CCEI112A already completed and in your Completed Courses			
CCEI119 added to your In Progress Courses			
Start Learning Now			

Click *Start Learning Now* which will take you to your *In Progress Courses* page so you can begin your courses.

### **Resuming a Course**

To resume a course... On the left-hand navigation menu click on *Courses*.



Click *In Progress Courses* to see your course(s).

Courses					
Course	Catalog				
>>> >>>	<b>Course Catalog</b> Click here to select courses to complete from the course catalog.	****	<b>Certificates and Pathways</b> Click here to select Certificates or Pathways that are available through your subscription.		
In Progress Courses					
	In Progress Courses Click here to complete the courses you've signed up for.		In Progress Certificates Click here to complete the certificate programs you've signed up for.		
Completed Courses					
<u>-</u> ð	Completed Courses Click here to view the certificate for courses you've taken, retake courses, complete surveys, review reflection responses or review courses		<b>View Transcript</b> Click here to view an unofficial copy of your CCEl transcript.		

Click *Resume* under courses that you've previously started and want to continue.



# **Retaking Courses**

Once you have completed a course you may find the need to take the course again and gain a new completion date. To retake a course:

On the left-hand navigation menu click on *Courses*.



### Click on *Completed Courses*.

Courses					
Course	Catalog				
)) )) ))	Course Catalog Click here to select courses to complete from the course catalog.		Certificates and Pathways Click here to select Certificates or Pathways that are available through your subscription.		
In Progress Courses					
	In Progress Courses Click here to complete the courses you'v signed up for.	/e	In Progress Certificates Click here to complete the certificate programs you've signed up for.		
Completed Courses					
<u> </u>	Completed Courses Click here to view the certificate for courses you've taken, retake courses, complete surveys, review reflection responses or review courses.		View Transcript Click here to view an unofficial copy of your CCEI transcript.		

Find the course you would like to retake and click the *Retake* button under that course. This will put a new instance of the course in your *In Progress Courses*.

Completed Courses				
Course ID	Course Name * Click on course name to see description			
CHD110	Birth to Five: Child Development in Young Children 🚯			
ADM113	Elements of Program Management 🚯			
	CERTIFICATE RETAKE REVIEW			

Click *Start Learning Now* which will take you to your *In Progress Courses* page so you can begin your courses.



Click the *Begin* button under the course title to start your course.

In Progress Courses				
Check out our new Activities Library: Exclusive to CCEI students who are part of Center-Based subscriptions, this library gives you access to over 10,000 activities! Search by age group, content area, development area, keyword and more. View Library •				
You may complete up to a total of 6 courses per day (time of day is based on the Eastern Time Zone).				
Course ID	Course Name * Click on course name to see description			
CHD110	Birth to Five: Child Development in Young Children 0			
	BLGIN HANDOUTS			
CCEI110B	Outdoor Safety in the Early Childhood Setting 🛛			
	RESUME HANDOUTS			

### **Frequently Asked Questions**

### What if I am taking a course and I need to take a break? Will I have to start over if I stop in the middle?

No. CCEI bookmarks where you leave off in a course. Upon logging back in, you will be able to resume a course exactly where you left off. The only exception to this is course exams. Once you start an exam you must finish it in the same setting. Leaving the exam before it is complete will require you to start the exam over.

### How do I know which classes I have completed?

Students may view their completed courses by clicking *Courses* on the left navigation menu then *Completed Courses*. From there you can view and/or print the certificate for courses you've completed, retake courses, complete surveys, review reflection responses or review courses. To view certificates you must have Acrobat Reader installed on your computer, tablet, or mobile device. To get Acrobat Reader click <u>here</u> or visit the Adobe Acrobat Reader site at <u>https://get.adobe.com/reader/</u>.

### Is there a limit to the number of courses I can complete in one day?

Yes. Research indicates that student comprehension begins to diminish after extended periods of study. CCEI has limited the maximum number of courses a student can complete in any program to 6 courses per day.

# I clicked the link to access training and it's telling me an account already exists for me but I've never used the site before.

We utilize a matching algorithm to help prevent duplicate accounts. If you are getting this message it means some of the data in your account matches data in a CCEI account. Please contact CCEI Customer Support at (800) 499-9907, ext. 524 or send an email to <u>helpdesk@cceionline.com</u> and we will get things cleared up.

# I clicked the link to access training and it says I'm not eligible for the state provided training. What do I do?

In order to be eligible for training meet the criteria. Be sure your registry account has the most up to date information, including employment. If you feel that you qualify, but still get this message, contact the Registry office.

*My staff currently have subscriptions paid for by another source. How can I get a state provided account?* If your center already has a CCEI subscription, it will be active until it expires. Once expired, qualified employees will be able to access CCEI training through the registry.

# *My center has purchased a center subscription from CCEI but now the state is providing training. Can I get a refund for what I purchased?*

Refunds will not be issued. When your subscription expires, eligible employees will be able to take advantage of the state funded subscriptions.

# *My center has purchased a center subscription from CCEI but I'm out of licenses and need my new staff to complete training. What can I do?*

If the staff that need to complete training meet the eligibility requirements they can log in through the Arizona Workforce Registry to access the training.

### I'm trying to register for a course but there's a green check mark and it won't let me select the course.

A green check mark next to a course in the *Course Catalog* means you have previously completed this course. If you need to complete the course again, on the navigation menu select *Courses*, then *Completed Courses*. Find the course you need to retake and click the *Retake* button under the course title. This will open a new instance of the course in your *In Progress* Courses.

### I'm trying to register for a course but there's a yellow check mark and it won't let me select the course.

A yellow check mark next to a course in the **Course Catalog** means you have already registered for the course and need to complete it. To access the course, on the navigation menu select *Courses*, then *In Progress Courses*. Find the course you need to retake and click the *Begin* or *Resume* button under the course title.

#### How to I register for a course that I already completed?

If you need to retake a course you've already completed, on the navigation menu select *Courses*, then *Completed Courses*. Find the course you need to retake and click the *Retake* button under the course title. This will open a new instance of the course in your *In Progress* Courses.

### What are Pathways?

Pathways are groupings of courses that can be registered for all at once.

### How do I register for a Pathway?

To register for a **Pathway**, log into your **Arizona Workforce Registry** account and click the link for **CCEI Online Training**. Click the link to access the CCEI online trainings. This will log you into the CCEI learning management system. From there, on the navigation menu, click **Courses**, then **Certificates and Pathways**. You can then check the box next to the **Pathway** you wish to complete and click the **Submit** button. The courses in the **Pathway** will be assigned to your account.

### How can I add my teachers to get the state provided training?

In order for your teachers to get the state-provided training, they must have an Arizona Workforce Registry account, be attached to an eligible employer and working in an eligible position. If they meet the eligibility requirements they can access the training through their Arizona Workforce Registry account.

### I am a center administrator. How can I see the training my staff has completed?

As a center administrator, you can log into your Arizona Workforce Registry account and see training completions for your staff on their education and training report.